



GSA-Directed Shipments Lost at DLA-Operated Consolidation and Containerization Point (CCP)

- Problem: GSA directs vendor shipment to customers through the DLA CCPs. If material is lost and GSA has transporter proof of delivery (TPD) from the vendor neither the vendor nor GSA will reimburse the customer.
- DLA has no policy/process to provide credit for CCP losses.
 - DoD shippers absorb the loss in operating cost
 - Doesn't work for GSA



DLMSO Recommendation

- Recommended Business Process:
 - Customer submits SDR to GSA
 - GSA researches and validates TPD to CCP
 - GSA forwards SDR to CCP via WebSDR
 - CCP receives SDR via Distribution Standard System (DSS)
 - If research confirms loss is not recoverable, CCP recommends credit to HQ DLA
 - HQ DLA authorizes credit to GSA customer



Gaps and Remediation

- Constraints:
 - DSS not anticipating incoming CCP SDRs
 - DLA cannot issue automated billing adjustment if there was not prior bill
 - DLA EBS cannot accept an SDR for a non-DLA directed shipment
 - PDC/ADC to develop policy/procedures needed for discrepancy reporting and financial processes
- Potential Near-Term Implementation Alternatives:
 - Email distribution (CCP/DDC & HQ DLA)
 - Manual credit (SF 1080, Voucher for Transfers Between Appropriations and/or Funds)